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Falmouth 009 2015

## Falmouth RNLI lifeboat visits awarded a 2015 TripAdvisor Certificate of Excellence

The station's volunteer boat guides have been recognised by the well-known travel website for the quality of the experience offered to members of the public visiting the lifeboats. The prestigious award can only be earned by getting consistently good online reviews.

Robert Thompson, Falmouth RNLI Lifeboat Visits Officer said: 'For many years now the dedicated and knowledgeable team of volunteer boat guides who proudly show visitors their station and lifeboats, have been delighted to read the many highly complementary comments in the visitors book. They are proud to be members of the great RNLI family, and to share information about their station, including showing visitors where their donations are spent. Since joining TripAdvisor it is an added bonus that many people from this country and around the world who would not otherwise know much or anything about the RNLI have been impressed with what Falmouth has to offer. I am delighted that people enjoy their visits and that the guides' hard work has been rewarded in this way'.

Falmouth lifeboat station is open to visitors from April until the end of October, Monday to Friday 11am to 4pm and on Saturdays 11am to 1pm. The free guided tour includes seeing the B class Atlantic 75 inshore lifeboat and going on board the Severn class all-weather lifeboat although this is obviously subject to operational requirements. There is no need to book; visitors can just come along to the station's RNLI shop. Group visits for schools and youth and adult organisations can also be arranged and booked in advance. Information can be found on the station website: [www.falmouthlifeboat.co.uk](http://www.falmouthlifeboat.co.uk).



The photo shows Dave Allen, Volunteer Boat Guide (left) and Robert Thompson, Falmouth RNLI Lifeboat Visits Officer beside the station's Severn class all-weather lifeboat *Richard Cox Scott*